

## Bracegirdles Loyalty Program Terms and Conditions

1. This document describes the Terms and Conditions that form the basis of the Bracegirdles Loyalty Program. These Terms and Conditions are effective from the date of signing up to the Bracegirdles Loyalty Program. The Bracegirdles Loyalty Program is only valid within Bracegirdles cafés and cannot be used at pop up stores or outdoor events
2. Please read this document carefully before using the Bracegirdles Loyalty Program. By using the card you are agreeing to the Terms and Conditions. If you do not understand these Terms and Conditions or if you have any questions please email: [admin@bracegirdles.com.au](mailto:admin@bracegirdles.com.au).
3. Bracegirdle's House of Fine Chocolate reserves the right to vary, amend or make any changes to these Terms and Conditions from time to time without prior notice in its absolute discretion. Any changes to these terms and conditions will be communicated on our website and become effective at the time of posting on our website. Registering for the Program and/or using the Card to earn any rewards will constitute your acceptance of these Terms and Conditions. While Bracegirdle's House of Fine Chocolate will attempt to notify members of any change, we shall not be liable in any way for failure to do so.
4. You can become a member of the Loyalty program by collecting a card from any of the Bracegirdles cafés. To register you will need to visit [www.bracegirdles.com.au](http://www.bracegirdles.com.au), enter your details and then activate your account.
5. There is a strict limit of one (1) registered Account per member/person. Each account requires an independent email address that needs to be verified.
6. You will receive 10 points for every \$1 that you spend in any Bracegirdles café (excluding complimentary items, gift cards and discounts). The spend amount will be rounded to the next whole dollar amount. For example a spend of \$12.95 will accrue 130 points; a spend of \$21.00 will accrue 210 points; and an eligible item with a value of \$25.05 will accrue 250 points.
7. The maximum number of points that can be accrued is 5000.
8. Members whose account has not been used for twelve (12) months will be contacted three (3) months before the set expiry date and encouraged to make a transaction to prevent their account from expiring. Bracegirdles will automatically close the account after 12 months of no transactions and any accrued points and other entitlements will be forfeited.
9. From time to time, Bracegirdle's House of Fine Chocolate may conduct various reward offers, promotions and discount offers which will be open to verified members (or selected verified members) only.
10. The number of points accrued for eligible purchases required to redeem may change from time to time without prior notice to Members. This includes but is not limited to special promotions running at Bracegirdle's House of Fine Chocolate cafés at selected times.
11. Point's balances and rewards offered under this program are not transferable, exchangeable or redeemable for cash. Points accrued in multiple accounts cannot be combined.
12. From July 1 2017 members will be able to log into [www.bracegirdles.com.au](http://www.bracegirdles.com.au) using the email address and password they used to register to change their personal details and check the balance of their rewards points.
13. The current Rewards Program (Card System) will no longer be valid after December 31 2017.