

Bracegirdles Key Member Terms and Conditions

1. This document describes the Terms and Conditions that form the basis of the Bracegirdles Key Member Loyalty Program. These Terms and Conditions are effective from the date of signing up as a Bracegirdles Key Member. The Bracegirdles Key Member benefits are only valid within Bracegirdles cafés and cannot be used at pop up stores or outdoor events.
2. Please read this document carefully before using the Bracegirdles Key Member card. By using the card you are agreeing to the Terms and Conditions. If you do not understand these Terms and Conditions or if you have any questions please email: admin@bracegirdles.com.au.
3. Bracegirdle's House of Fine Chocolate reserves the right to vary, amend or make any changes to these Terms and Conditions from time to time without prior notice in its absolute discretion. Any changes to these terms and conditions will be communicated on our website and become effective at the time of posting on our website. Registering for the Program and/or using the Card to earn any rewards will constitute your acceptance of these Terms and Conditions. While Bracegirdles House of Fine Chocolate will attempt to notify Members of any change, we shall not be liable in any way for failure to do so.
4. Key Members can collect their card from any of the Bracegirdles café. To register your card you will need to visit www.bracegirdles.com.au and activate your account.
5. Members electing to transfer from the Bracegirdles Loyalty Program to become a Key Member can collect their new card from their café of choice. All points accumulated under the Loyalty Program will be transferred to your Key Membership and can be redeemed in any of Bracegirdle's cafés.
6. There is a strict limit of one (1) registered Account per Member/person. Each account requires an independent email address that needs to be verified.
7. You will receive 10 points for every \$1 that you spend in any Bracegirdles café (excluding complimentary items, gift cards and discounts). The spend amount will be rounded to the next whole dollar amount. For example a spend of \$12.95 will accrue 130 points; a spend of \$21.00 will accrue 210 points; and an eligible item with a value of \$25.05 will accrue 250 points.
8. The maximum number of points that can be accrued is 5000.
9. You will receive 5% discount on all purchases made in any of Bracegirdles café. **Please note that this discount cannot be used in conjunction with the Entertainment Book or sale items.**
10. From July 1 2017 members will be entitled to one (1) complimentary drink (*your usual*) and a chocolate during the month of your birthday. This is non-transferable and cannot be exchanged or taken for cash.
11. Members whose account has not been used for twelve (12) months will be contacted three (3) months before the set expiry date and encouraged to make a transaction to prevent their account from expiring. Bracegirdles will automatically close the account after 12 months of no transactions and entitlements will be forfeited.
12. From time to time, Bracegirdle's House of Fine Chocolate may conduct various reward offers, promotions and discount offers which will be open to verified members (or selected verified members) only.

13. Rewards offered under this program are not transferable, exchangeable or redeemable for cash. Discounts with multiple memberships cannot be combined i.e. 5% discount is the maximum discount that can be applied to any one transaction.
14. From July 1 2017 members will be able to log into www.bracegirdles.com.au using the email address and password they used to register to change their personal details.